

PRIVACY POLICY

1. Data processing controller

The data processing controller is BOLTINA SA, a Swiss limited liability company operating under the brands Boltina, Yolo by Boltina, Kroko by Boltina, Mantles and Tails, and registered with the Swiss register of commerce under registration number CHE-102.220.582, and whose registered office is located in Switzerland, via Industria 13G, 6826 Riva San Vitale.

The data processing controller is the holder of the treatment, provided that BOLTINA does not practice any e-commerce activities.

2. Collection of personal data

Use of the Website, access to certain sections and/or any request for information from Users of the Website may result in the communication of personal data. The processing of this data by BOLTINA SA will comply with the Swiss DPL Law and the European GDPR regulations.

BOLTINA SA also collects Users' personal data to offer Users an optimal, high-quality and personalised user experience. The information collected, such as the IP address, geographical area, day and time of consultation, relates to the User's connection, and the device from which the connection is made.

BOLTINA SA collects information using cookies and web beacons to track Users' navigation of the Website.

Personal data is collected and utilised by BOLTINA to optimise the User's experience in accessing to the Website and to allow a precise and accurate business dialogue with any external Counterparts such as Prospects or Clients, as well as in processing and delivering any orders received.

Subject to validation by an 'opt-in' from the Customer, personal information may also be used by BOLTINA SA and/or its business partners for commercial purposes, such as sending newsletters or personalised offers.

3. Retention period of personal data

BOLTINA SA only keeps the personal data collected for a reasonable period of time necessary to achieve the purposes for which they are collected.

4. User rights in respect of their personal data

- Right to information: the User can contact BOLTINA SA to obtain information on the collection and processing of their personal data.
- Right of access: the User has the right to access personal data collected and processed.
- Right to rectification: the User can ask BOLTINA SA to rectify their personal data if they prove to be inaccurate or incomplete.
- Right to deletion: the User can ask BOLTINA SA to delete their personal data, subject to the storage conditions provided for in Article 3 of this Charter. The data will thus be deleted from the database but will be kept in the form of an anonymous archive.
- Right to portability of personal data.
- Right to restriction of processing.

The User can exercise these different rights by writing to customer service by email to welcome@boltina.ch. Any request must be accompanied by valid proof of identity.

5. Recipients of personal data

The collection and processing of the User's personal data is primarily intended by BOLTINA SA for the needs of its activity, and the data might be transmitted to employees or collaborators of BOLTINA SA.

However, these data might also be communicated and processed by external service providers acting in the name of and on behalf of BOLTINA SA.

BOLTINA SA draws the User's attention to the fact that these recipients are selected according to a strict personal data management policy.

6. Communication of personal data outside the European Union

Personal data might in some particular cases be transferred outside the European Union and BOLTINA SA undertakes to take all necessary measures to guarantee a level of security similar to that in place within the European Union.

7. Security and confidentiality of personal data

BOLTINA SA undertakes to take all necessary measures to safeguard the security and confidentiality of the personal data collected.

8. Limitation of liability

BOLTINA SA cannot be held responsible for the content of websites accessible via hypertext links that may be present on its Website.

Again, BOLTINA SA cannot be held liable for the loss, theft or corruption of data and identity, caused without limitation, in particular by viruses or computer attacks.

9. Cookies

When browsing the Website, personal data related to the browsing of the User's terminal may be recorded, subject to the User's consent, using cookies.

BOLTINA may use three types of cookies:

- **Strictly necessary cookies:** These cookies are essential for browsing the Website and the use of its features.
- **Performance and personalisation cookies:** These cookies collect anonymous information relating to how individuals use the Website and are used to personalise navigation.
- **Advertising cookies:** These cookies collect information on the browsing habits of Users to present them with targeted advertisements.

If the User wishes to delete the cookies already present on their computer, they should refer to the help and assistance section of their internet browser to find the information that will allow them to locate the file or directory that stores the cookies.